

CORONAVIRUS (COVID-19) UPDATE

At X-Treme Steam INC, the health and safety of our customers and employees has always been our top priority. We want to assure you that we will continue to be proactive in keeping our customers safe and healthy. As an essential service to our customers, we are taking appropriate actions to limit the spread of the virus in the communities in which we live and work.

To help ensure your safety, we are taking the following precautionary measures to protect our customers and employees:

- X-Treme Steam technicians will be equipped with the following protective equipment
- Face masks & Respirators
- Goggles
- Disposable gloves
- Shoe Covers
- All of our employees have been instructed to closely follow the recommendations of the Centers for Disease Control (CDC) for protecting themselves and others. These recommendations include but not limited to frequent and thorough hand washing, knowing the signs and symptoms of COVID-19, and more. Learn more about [preventing coronavirus disease](#) on the CDC website.
- Protecting health and safety is the mission of all Carpet and Restoration cleaners, including X-Treme Steam INC. Our services are an important way to help prevent the spread of disease, and our ecofriendly products help protect people and the environment.
- We are receiving and monitoring updates from the Centers for Disease Control (CDC) as well as local and federal health officials as they are made available and will make any prudent adjustments accordingly.

I would like to assure you that our leadership team is committed to your personal safety, and we will continue to ensure we support our people and customers during this time.

We thank you for allowing us to serve you and, again, encourage you to contact us with any concerns or questions you may have. **If you have questions or concerns, please do not hesitate to call us at 248-912-2740. You may also log on to www.x-tremesteam.com.**

In Good Health,
X-Treme Steam Inc